

# AUDIO-ONLY TELEMEDICINE 101

Telemedicine visits can be



AUDIO ONLY



AUDIO & VIDEO

COVID-era policy increased reimbursement  
for audio-only visits,  
**making care more accessible for:**



**21 MILLION AMERICANS**  
lacking reliable  
broadband internet



**1 IN 4 BLACK AMERICANS**  
who prefer audio visits to video  
&



**1 IN 2 OLDER ADULTS**  
who prefer audio visits to video

A study of health centers reported that  
**audio-only visits**



**92%**  
improved  
patient access



**66%**  
reduced missed  
appointments



**85%**  
increased reach  
to vulnerable  
populations

**Coverage for audio-only  
telemedicine improves  
access and reduces  
health disparities.**



PATIENT & PROVIDER  
**Advocates  
for Telehealth**